

Information for Rough Sleepers in Winchester

OUTREACH RESOURCES

Weekly Timetable of Winchester's Outreach

Every Day: 10am-4pm free lunch at Trinity

Wednesdays: 7-9am – Street Outreach Team

Thursdays: 7-9pm – Family Church Soup Kitchen

Fridays: 7-9am – Street Outreach Team

9am-11am – Salvation Army

Saturdays: 9-10.30pm - Vineyard Soup-Run

Sundays: 2.30-3pm – The Christian Kitchen

Street Outreach Team

Wednesday & Friday– 7-9am. Includes outreach support and advice about services available, plus hot drinks & snacks. **Location:** streets, car parks and open spaces in the centre of Winchester. Run by Trinity, Winchester Churches Nightshelter & WCC **Contact:** Sue (Trinity) – Tel: 842827 or Michele or Liz (Nightshelter) – Tel: 862050

Trinity Winchester Drop-In Centre

Monday – Friday 10.00am-4pm for rough sleepers (10-1.45pm for everybody). Free breakfast and mid-day meal, advice, laundry, bathing facilities, adult education, access to doctor and CPN **Location:** Trinity Winchester, Bradbury House **Contact:** Tel: 842827
dropin@trinitywinchester.org.uk

The Vineyard Church Street Teams

Saturday nights 9pm-10.30pm. Hot drinks, blankets, snacks given out. **Location:** Winchester City Centre. Run by: The Vineyard Church. **Contact:** Keith/Frances Tel: 07890 458803.

The Christian Kitchen

Sunday lunchtime 2.30-3pm. Sandwiches, cake, hot drinks. **Location:** The Salvation Army, Parchment Street. Run by: St John's, Alresford and St Peter's Ovington, Alresford Methodists and the Salvation Army. **Contact:** Tel: 854239

Winchester Family Church – Soup Kitchen

Thursday nights 7-9pm. Serves homemade soup, cake, and hot drinks. **Location** and run by: The Family Church, Middle Brook Centre. **Contact:** Dave/Tom Tel: 840800

The Basics Bank

Tuesdays & Fridays 10.00am–3pm. Provides food and clothes to individuals and families in urgent need, via vouchers (obtainable from Nightshelter, Trinity, etc). **Location:** Penton Place, Highcliffe, SO23 0PZ. An ecumenical project supported by churches, caring organizations and WCC. **Contact:** Frances Tel: 855774

ADVICE & SUPPORT

Winchester City Council Homelessness Team

WCC Offices, Colebrook Street

WCC Homelessness team offers help and housing advice for people who are homeless or threatened with homelessness. Every Wednesday morning they offer a drop-in facility at their offices for rough sleepers from 9.30am-12pm. Also by appointment any other day of the week. **Contact:** Tel: 01962 848163
Email: homelessness@winchester.gov.uk

Winchester Citizens Advice Bureau
The Winchester Centre, St George's Street

Free, confidential advice on any subject including welfare benefits, employment, housing, immigration, legal, finance, relationship etc.

Opening Hours: Mon/Wed/Thurs 10 - 4,

Tues/Fri 10-1. Tel: 848000 Email:

advice@winchestercab.org.uk

www.adviceguide.org.uk

ACCOMMODATION & SUPPORT

Winchester Churches Nightshelter
Behind the Discovery Centre, Jewry Street

High quality, immediate access accommodation with home-cooked meals, and a safe, warm environment plus specialist support for guests during the mornings to help with long-term accommodation, counselling, employment, health issues etc. Self-referrals at the door as well as referrals in advance. Unfortunately the Nightshelter is often full, so try to visit the office in the morning to try to book a bed. Blankets and other support and advice are offered at the door to those unable to get into the Nightshelter.

Nightshelter Opening Times: 6pm-8.30am. New guest admissions 6-9pm. Office and support services for guests every weekday morning from 9am-2pm. Contact Michele (Manager) Tel: 862050 Email: admin@wcns.org.uk www.wcns.org.uk

Severe Weather Emergency Provision
(SWEP):

Operated by the Nightshelter if temperatures are forecast to drop below 0°C for 3 consecutive nights. Extra emergency bed spaces are then provided in the Nightshelter's sitting room for vulnerable rough sleepers. Blankets and warm clothes given out.

West View House
Hyde Gate, Winchester

A direct access hostel. 29 bedrooms, with shared kitchens, toilets and bathrooms. An individual can self-refer, and the offer of accommodation is by way of an interview process. Provides practical help and support, accepts those with enduring drug and alcohol problems, as well as those who are purely homeless through a variety of circumstances.
Times open: all day and night (daytime office)
Contact: Chris (Manager) Tel: 841599

Longer-term Accommodation

Longer-term accommodation is available in supported housing and other communities in Winchester. Some, such as Emmaus Hampshire and Keystone, will accept self-referrals though in most cases access is by referral through the Nightshelter, Trinity, WCC and others. Please contact WCC Homelessness team for advice on longer-term accommodation in Winchester.

HEALTH SUPPORT

A doctor is available every Tuesday and Thursday at Trinity for homeless and rough sleepers to see by appointment. Doctors' surgeries in central Winchester include: St Clements Surgery, Tanner Street, Winchester SO23 8AD. Tel: 852211

For drug advice and needle exchange: 'CLEMS' offers an open access drop-in service for individuals with substance misuse issues. 9-5pm. 14 St Clements Street, SO23 9HH Tel: 01962 870818 Various other services in Winchester are available for advice and support for drug and alcohol issues - accessed by referral at Trinity, the Nightshelter or other agencies.

A Community Psychiatric Nurse (CPN) is available for rough sleepers and the homeless by referral at Trinity and the Nightshelter.

For emergencies ring the Police on 999